

Data protection statement

Data collected by us

We process your personal data that fall under the following categories of data:

- Name / company,
- · Career / Occupation,
- Date of birth,
- Commercial Register,
- Contact person,
- business address and other addresses of the customer,
- contact details (telephone number, fax number, e-mail address, etc.)
- bank details, credit card information,
- References,
- UID number.
- Customer requests,
- Technical data for support purposes (database folders, IP addresses and serial numbers of the hardware supplied or maintained by us).

Use of the collected data

You have voluntarily provided us with data about you and we process that information based on **your consent** for the following purposes:

- Care of the customer as well
- for own advertising purposes, for example to send offers, advertising leaflets and newsletters (in paper and electronic form), as well as for the purpose of referring to the customer's existing or former business relationship (reference note).

You can revoke this consent at any time. A **revocation** means that we will no longer process your data from this point in time for the above purposes. **For revocation, please contact:** Ing. Črtomir Jank.

The data provided by you are also required to fulfill the contract or to carry out precontractual measures. Without this data we can not conclude the contract with you.

Deletion periods

We store your data in existing business relationship according to the statutory retention period of currently 7 years, or in case of no business 3 years.

We do not use contract processors for this data processing.

Disclosure of personal data to third parties

We pass on your data to the following recipients:

For audits to the relevant state authorities to the extent necessary.

After consultation with you, the customer / supplier to our business partners for communication purposes.



Data protection statement of CRT software, Ing. Črtomir Jank

Profiling

We do not use **automated decision-making /profiling** procedures that have any legal effect on you or that similarly affect you significantly.

Contact possibilities of our data protection officer

You can reach us under the following contact details: CRT software, Ing. Črtomir Jank, Pfarrhofsiedlung/Župnijsko naselje 10, 9071 Köttmannsdorf/Kotmara vas, AUSTRIA, +43 4220 511511, info@CRT-software.com

Legal appeal

In principle, you have the rights to information, correction, deletion, restriction, data portability and objection. For that, contact us. If you believe that the processing of your data violates data protection law or if your data protection claims have otherwise been violated in a way, you can complain to the supervisory authority. In Austria the data protection authority (http://dsb.gv.at/) is responsible.